

## INFORMATION ABOUT THE DISTANCE AND DOORSTEP SALES AGREEMENT

### Information about Mangold

Mangold Fondkommission AB website: [www.mangold.se](http://www.mangold.se) Engelbrektsplan 2 Seat: Stockholm SE-114 34 Organisation number: 556585-1267 Tel.: +46 (0) 8-503 015 50

Mangold Fondkommission AB (Mangold) is a securities company, which in accordance with the Securities Market Act (2007:528) is licensed to run a securities business. Mangold is under the supervision of Finansinspektionen (the Swedish FSA). For information about the licenses held by Mangold please refer to the website of the FSA [www.fi.se](http://www.fi.se).

At Mangold, you can trade in various types of financial instruments. Trading and communication between Mangold and its customers are mainly conducted on the Internet but can also be completed with personal contact by telephone. You can also order different types of additional services, normally through your deposit. For more information about Mangold's services please refer to Mangold's website [www.mangold.se](http://www.mangold.se).

When you become a Custody Account client at Mangold, a deposit is opened in accordance with the applicable Custody & Cash Account Agreement. The prevailing GENERAL PROVISIONS FOR CUSTODY AND CASH ACCOUNTS apply to the custody account. All agreements, provisions and conditions in their current form are available on Mangold's website [www.mangold.se](http://www.mangold.se).

For the services provided by Mangold you will pay service fees in accordance with the current price list. How this fee is paid and the manner of execution is conveyed in the general terms and conditions of the Custody and Cash Account Agreement. Information about the prevailing prices is available on the website [www.mangold.se](http://www.mangold.se). As a consequence of the Custody and Cash Account Agreement taxes, charges or costs may be applicable that are not paid through or imposed by Mangold.

Under the Act (1991:158) concerning investor protection, should the client as a result of Mangold's liquidation be unable to withdraw its financial instruments at Mangold, then the client would be entitled to individual compensation to an amount stipulated by law, which as of December 31, 2013, amount to a maximum of SEK 250,000. Such compensation can also include funds that Mangold has received as accountability/security. A client seeking reimbursement shall submit a claim to the Swedish National Debt Office (*Sw. Insättningsgarantinämnden*) within one year from the date of the liquidation decision and after an assessment the compensation will be paid out.

Trading in financial instruments always involves an element of risk. That a security has historically risen in value is no guarantee that this will happen in the future. Your investments can thus increase or decrease in value and there is no guarantee that you'll get back your invested capital. For more detailed information regarding these risks, please see the document entitled INFORMATION ABOUT THE FEATURES AND RISKS RELATING TO FINANCIAL INSTRUMENTS on the website [www.mangold.se](http://www.mangold.se).

The offer to open a deposit account and/or secure other services is available until further notice. The Custody & Cash Account Agreement and the Trade agreement are governed by Swedish law and any disputes that may arise shall be decided by the Stockholm District Court (*Sw. Stockholms tingsrätt*) in the first instance.

### Cancellation rights

A consumer has according to the Distance and Doorstep Sales Act (2005:59) the right to cancel a distance contract within fourteen (14) days from the date the distance contract was entered into with Mangold (*Sw. ångerrätt*).

This right to cancel applies only to the initial agreement, for example the AGREEMENT FOR CUSTODY AND SERVICE ACCOUNT, and not the individual agreements, services, payments, transactions, transfers, withdrawals or equivalent conducted before exercising your rights to cancel.

If you wish to exercise your cancellation rights, then you should notify Mangold's customer service either by phone (+46 (0) 8-503 15 80) or by letter (Mangold Fondkommission AB, Engelbrektsplan 2, SE-114 34 Stockholm). Further, Mangold is entitled to compensation for the contracted service for the time over which you used the service and for the costs incurred until you exercised your rights to cancel. In order to close the custody account, any securities must first be transferred to another depot or to a securities account. The same applies to liquid funds in the account. If you do not want the securities to be transferred you must first sell them. You may appoint Mangold to sell the securities in the depot.

After the deadline for the rights to cancel has expired, you may later terminate the contract in accordance with what is stipulated in the actual agreement, for example the CUSTODY AND SERVICE ACCOUNT AGREEMENT.

### Complaints and rescission

If you are dissatisfied with the information provided by Mangold or the services that Mangold has performed, it is important that you contact us and convey your dissatisfaction. In the first instance, please contact the person or department within Mangold who provided the service. You may contact us by phone, e-mail or letter. If you are not satisfied with the response that you have received, you may then contact Mangold's Complaints Officer. If you wish to discuss a complaint with anyone outside of Mangold you may approach The Swedish Consumers' Banking & Finance Bureau or the Consumer Advice Centre in your municipality. You may also get a complaint handled by a third party by turning to the National Board for Consumer Disputes (*Sw. Allmänna Reklamationsnämnden*) and the civil courts.

MANGOLD FONDKOMMISSION AB  
STOCKHOLM | MALMÖ

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